# My Facility CMMS Referral Program

Refer companies to My Facility CMMS and earn a free month. No cost to join, no forms, no quotas.

## 3 signups = 1 free month

When three new companies sign up with your referral link, you earn one free month. Free and paid signups both count. One free month per account.

### What you earn

| Your plan when you earn it | Your free month |
|---|---|
| Free plan | One month with every paid feature unlocked. Anything you create during that month stays on your account afterwards. |
| Paid plan | One month of your current plan, credited to your bill (for example $35 for one facility and one user). |

### How it works

1. **Get your link.** Create a My Facility CMMS account (the free plan is enough), then open **Settings → Plan & billing**. Your personal referral link is there, with a counter.
2. **Share it.** Anyone who creates a new company through your link is credited to you.
3. **Three signups.** Each new company counts once, whether it stays on the free plan or pays.
4. **Your month starts.** It is applied automatically as soon as the third company signs up.

### What the companies you refer pay

| Plan | Price |
|---|---|
| Free plan: 1 user, no facility, up to 20 pieces of equipment and 40 new work orders a month | $0 |
| Paid plan: first facility with the first user included | $35 / month |
| Each additional facility on the same account | +$25 / month |
| Each additional user | +$10 / month |
| Yearly billing (one month free), any setup | 11 × monthly |

Examples at one facility: 5 people $75 / month · 10 people $125 / month · 25 people $275 / month. One facility and one user, yearly: $385 / year. On the free plan, work orders are kept on a rolling 90-day history, and an account inactive for 90 days is put on hold and deleted 3 months later, with a warning email first.

### Ground rules

- Describe the product accurately. Use only claims that appear on our website.
- Say you're sharing your referral link when you recommend it.
- No spam, no unsolicited bulk email, and no bidding on our brand name in paid search.

# Referral Program Terms

Sysemall, LLC, doing business as My Facility CMMS ("Company"). These terms apply to referrals made on or after November 3, 2026.

## 1. Who can refer

Any member of a My Facility CMMS company account, on the free plan or a paid plan, can refer others using the referral link shown in the app. Referring does not make you an employee, agent or representative of Company.

## 2. What counts as a signup

A signup counts when a new company account is created through your referral link. Each new company counts once and is permanently credited to the first link it used. Joining an existing company, signing up again, or creating your own additional accounts (self-referral) does not count. Company's records determine attribution.

## 3. The free month

When three signups are credited to your account, your account earns one free month. On the free plan, the free month unlocks every paid feature for one calendar month from the moment it starts (ending at the same time on the same date the next month, or the last day of a shorter month). On a paid plan, the free month is a credit to your account equal to one month of your current plan. Each account can earn one free month from referrals, ever. The free month has no cash value and cannot be transferred.

## 4. When the free month ends

On the free plan, records created during the free month stay on your account when it ends; the free plan's limits then apply to new records. If you subscribe during the free month, your subscription takes over. An unused free month ends if the account is deleted, and later signups never restore a deleted account.

## 5. Conduct

You will describe My Facility CMMS accurately, using only claims that appear on Company's website, and will not send unsolicited bulk email, use misleading advertising, impersonate Company, or bid on Company's name or trademarks in paid search. Company may withhold or remove a free month earned through a breach of this section or through fraud.

## 6. Customer data

Referring someone gives you no access to their data, and their signup gives them no access to yours.

## 7. Changes

Company may change these terms for future referrals by posting updated terms. This document describes the referral terms for referrals made from November 3, 2026; it does not change any agreement already signed.